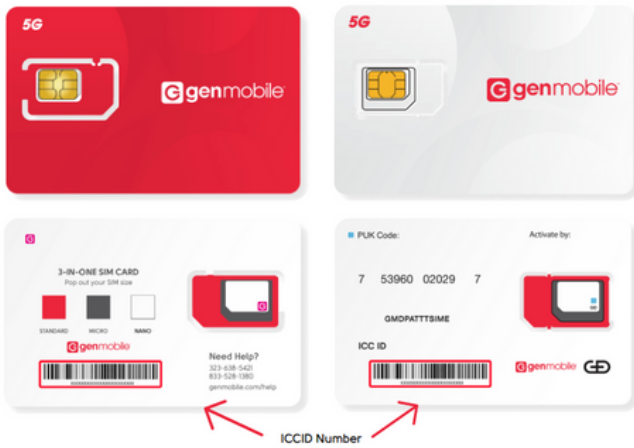


Activate Your Pre-Loaded SIM



Activate Account Info Address Info Confirmation



Input the ICCID number of your pre-loaded SIM card and the IMEI number of your device in the designated fields. Then, click the **"ACTIVATE"** button.

ICCID

Enter Your 15 digit Device IMEI.

ACTIVATE



Activate Account Info Address Info Confirmation

Account Information

Enter your account info for a more personal Gen Mobile experience.

Enter a First Name*
First Name

Enter a Last Name*
Last Name

Enter an Email*
Email

Choose a Security Question*
--Select--

Create a 4-Digit Password*
Show

Enter an Answer*

Please make note of it for future use. Your passcode is crucial for maintaining the privacy and security of your data.

I authorize and give express consent for Gen Mobile and its contracted partners to contact me for Gen Mobile offers and other products and services via email, telephone, or text messaging, including calls using an automated telephone dialing system, manually, or with pre-recorded/artificial voice messages. Text messaging and data rates may apply. Opting in to receive such marketing materials is not a condition of my purchase(s). Consent for emails, calls, and texts is optional and can be revoked at any time by dialing 611 from my Gen Mobile provided wireless number or by calling +1-833-528-1380 and revoking consent. For more information, see our Terms & Conditions and Consumer Policies & Privacy Notice at www.genmobile.com.

Continue

Complete the account information fields and make sure to read the consent information. Then, click the **"Continue"** button.

Activate Your Pre-Loaded SIM



Address Information
Customize your account info for a more personal Gen Mobile experience.

Enter a Street Address* Apt./Unit/Suite

Enter a Zip Code* Enter a City* Enter a State*

By marking "I Agree", I confirm that I have read and agreed to the [Terms and Conditions](#).

I Agree

Place Your Order

Enter your address information details. Once you have agreed to the Terms and Conditions, check the **I Agree** box and click the **"Place Your Order"** button.



YOUR SIM CARD IS ACTIVATED / YOUR PHONE NUMBER IS
000-123-4567

Congratulations on activating your SIM card! Follow the steps below to start using your Gen Mobile service on your device.

Please note:
It may take up to 5 minutes for service to activate on your device. In some cases, you may need to reset your network settings. Refer to our [Quick Guide](#) for instructions.

Need help Inserting your SIM card into your device?
Please detach the SIM card from its holder and insert it into your phone, ensuring it matches the appropriate sizing for your device.

Place your SIM card into the SIM card tray with the "G" logo side up and then slide the tray back into your device.

3-IN-ONE SIM CARD
Pop out your SIM size

Standard Micro Nano

Do you need to transfer your current phone number to Gen Mobile?
Contact a Gen Mobile Customer Care representative at **+1-833-528-1380** or via Live **Chat** to start the process. Please make sure to have your current carrier's account number and password/PIN readily available when speaking with a Customer Care representative.

Congratulations! You have successfully activated your SIM card. Make sure to save your new phone number and review the information shown on the screen.

*Service may take up to 5 minutes to activate.

Need Help? Contact a Gen Mobile Customer Care Representative at **+1-833-528-1380** or via Live Chat at **genmobile.com**